



# OBIANGA BINDOULA

LUC SIEGFRIED

## Mobile Financial Service Business Analyst

### PROFILE

Fluent **French** and **English**, with basic capabilities in **spanish**, I am a **key Engineer** with **excellent IT skills** and **height (08) years of experience (Business Analyst, Solution architecture, System Integrator, Application Deployment, Telecom financial applications expert)**. I thrive in an innovative and challenging environment and am keen to develop my career within **Telecom** area. Trained/worked in **Sweden, Mexico, Cameroon, Nigeria, South Africa, Ghana, Uganda, Ivory Coast, Democratic Republic of Congo, Congo Brazzaville and Benin Republic.**

### CONTACT

**Cameroonian**

**Tel:** +237675826307 / +237677548246

**Email:**

[luc.siegfried.obianga.bindoula@ericsson.com](mailto:luc.siegfried.obianga.bindoula@ericsson.com)

[lucobianga@gmail.com](mailto:lucobianga@gmail.com)

**Skype:** luc.obianga

### Personal Data

Date of Birth: 1st November 1984

Sex: Male

Marital Status Single, 1 child

### LOISIRS

Soccer, videos games

### PROFESSIONAL EXPERIENCE

#### Since May 2017

**Position:** Mobile Financial Service Business Analyst

**Projects:** Ericsson Converged wallet (MTN Cameroon, MTN Liberia)

- Ensure proper routing of demand requests through demand management process, enablement request process or Service Request (MS).
- Organizes Requirement gathering workshop to ensure all business requirements are captured as input towards Quick study execution by DU, CAC and HUB CSI.
- Educates OPCOs counterpart on MTN MoMo Platform Service catalog.
- And more...

#### July 2016 to April 2017

**Position:** Mobile Financial Service Solution Architect (Acting)

**Projects:** Ericsson Convergent Wallet (MTN Cameroon, MTN Cote D'Ivoire)

- Development of MFS business processing model
- Driving and challenging business units of customer on their assumptions of how they will successfully implement their plans.
- Providing security consultancy & best practice for securing MFS platforms and avoid frauds

#### August 2014 to April 2017 Ericsson Cameroon SA

**Position:** Mobile Financial Service System Engineer.

**Projects:** Ericsson Convergent Wallet (MTN Cameroon)

- Plan the implementation of the Product Configuration / Integration work
- Execute Integration work (Huawei SDP, USSD gateway, STK, NGA PBT)
- Security Patch deployment
- Identify and drive improvements

**Projects:** IN expansion (MTN Cameroon)

- SDP and Air server's integration and configuration for ICP upgrade
- User Acceptance tests

## Achievements:

- Through constant proactive system monitoring, and automation through scripts, significantly improved system uptimes and reduced unplanned downtimes to average of five hours a month (MTN Uganda, MTN Benin, MTN Nigeria)
- Troubleshoot, developed and successfully implemented solution to issue preventing more than one hundred and twenty thousand subscribers from using their mobile money accounts for more than six months (MTN Benin)
- Optimized the reporting platform and enabled the delivery of scheduled reports, saving the client time and money when trying to implement automated reports (MTN Benin)
- Maintained and optimized provisioning solution that provided mobile money menus only on appropriately registered SIMs. This maintained the number of cards provisioned on the platform within agreed license, cutting down on license costs. (MTN Uganda)
- Implemented basic system of monitoring using bash scripts to detect issues like network connectivity, file system fill up, CPU/Memory utilization, etc. This led to early detection and quick resolution of incidents and greater platform stability.

### 2009 to August 2014 Swift Systems (Accra, Ghana) Ltd

#### 2011 Francophone Africa Team lead

#### 2011 Senior Consultant

#### 2009 Associate Consultant

- Mobile Money application backend support and administration.
- Integration with third party systems (IN, reporting systems, 3PPs, etc)
- Database monitoring, optimization and support.
- Software/User acceptance testing
- VMware L1/L2 support and monitoring
- Transaction log tracking and reporting

## Professional Qualifications

**2012** IT Information Library (**ITIL**) Foundation Certificate in IT Service Management (trained)

**2010** Sun Certified System Administrator (**SCSA**) (trained)

## Educational Qualifications

**2006** - Information Technology – University Institute of Technologies, Douala, Cameroon **Bachelor degree**

## Some of other Trainings Attended

- Ericsson Converged Wallet (**Ericsson training center in Karlskrona, Sweden, 2014**)
- Ericsson charging system rating configuration (**Ericsson training center in Abidjan, Ivory Coast, 2016**)
- Mobile Money USSD Functionality Deployment and Support (**Fundamo Office, Cape Town, South Africa, 2011**)
- Mobile Money Gemalto and Fundamo Infrastructure UPGRADE (**MTN Uganda, Kampala, 2011**)
- System virtualization using Stratus Avance High-Availability Software (installation and configuration of HP Servers with Avance software) (**Stratus, Johannesburg, South Africa 2010**)
- Anti-Money Laundering and Mobile Money reporting (**Risk Secure NGA, MTN Cameroon, 2009**)